



Evaluation of Volunteer Medical First Response Coverage

St. John Ambulance is a national, voluntary agency. Our mission is to enable Canadians to improve their health, safety and quality of life by providing training and community service. We try to offer the most reliable medical first response (first aid) service coverage at community events. Please take a moment to let us know how you feel about our coverage of your community event. (Attach sheet if more space is needed).

1. Were you able to contact St. John Ambulance to arrange for volunteer medical first response (MFR) coverage? yes no

Comments: _____

2. Did St. John Ambulance contact you in advance of your event to confirm the availability of a MFR Team? yes no

Comments: _____

3. Did our MFR Team arrive at your event on time? yes no

Comments: _____

4. In your opinion, did the MFR team present a professional appearance? yes no

Comments: _____

5. In your opinion, did your event receive sufficient MFR coverage? yes no

Comments: _____

6. In your opinion, was the coverage provided in a safe and responsible manner? yes no

Comments: _____

7. Do you have any suggestions that might make our coverage better for your participants?

8. Has the availability of our MFR coverage made a difference to your event?

9. Overall, how do you feel about our service?

highly satisfied satisfied dissatisfied

10. Is there anything else you would like us to know?

Name (please print): _____ Position: _____

Event: _____ Event Location: _____

Event Date: _____

Please return this form to:

THANK YOU VERY MUCH. YOUR OPINIONS WILL HELP US BETTER SERVE OUR COMMUNITIES.

PRIVACY STATEMENT

St. John Ambulance respects the information of its volunteers and event sponsors. This information you have provided will be used is used for post-event evaluation, outcome measures and repeat follow-up. We may contact you from time to time to update our records and/or ensure the accuracy of the information. The personal information you provide will not be shared or disclosed without your prior written consent. Should you have any questions regarding St. John Ambulance's privacy policy, you may view our policy online at www.sja.ca or contact the Privacy Officer at your respective Provincial/Territorial St. John Ambulance Office.